Table of Contents

CHAPTER ONE: AN OVERVIEW OF PHARMACEUTICAL CARE PRACTICE

Professional Care Defined
Pharmaceutical Care as a Generalist Practice
The Language of Practice
The Practitioner and the Patient Form a Practice
The Pharmacotherapy Workup
The Patient Care Process

Chapter TWO: CLINICAL & ECONOMIC IMPACT OF PHARMACEUTICAL CARE PRACTICE

Introduction
Assurance Pharmaceutical Care Documentation System
The Patient Sample
Drug Therapy Problems Identified and Resolved
Level of Patient Complexity
Interventions Made in Care Plan Development
Patient Outcomes
The Economic Impact of the Practice
Summary

CHAPTER THREE: THE PRACTITIONER’S RESPONSIBILITIES

Practice Responsibilities
The Practitioner’s Philosophy of Practice
The Responsibility to Care
The Values Involved in Caring for Patients
The Standards of Professional Behavior
Summary

CHAPTER FOUR: THE PATIENT’S ROLE

The Therapeutic Relationship Defined
Building the Therapeutic Relationship
The Impact of the Therapeutic Relationship
CHAPTER FIVE: THE PATIENT’S MEDICATION EXPERIENCE

The Patient’s Medication Experience Defined

Understanding the Patient's Medication Experience

CHAPTER SIX: The Assessment

Purpose, Activities, and Responsibilities

Meeting the Patient

Eliciting Information from the Patient

The Pharmacotherapy Workup

Drug Therapy Problem Identification

Summarizing the Assessment

Documenting the Assessment

CHAPTER SEVEN: DRUG THERAPY PROBLEMS

Drug Therapy Problems: Terminology

Categories and Common Causes of Drug Therapy Problems

Stating Drug Therapy Problems

Prioritizing Drug Therapy Problems

Patients with no Drug Therapy Problems

Documenting Drug Therapy Problems

CHAPTER EIGHT: THE CARE PLAN

Purpose, Activities, and Responsibilities

Establishing Goals of Therapy

Interventions

Schedule and Plan for Follow-up Evaluations

Documenting the Care plan

CHAPTER NINE: FOLLOW-UP EVALUATION

Purpose, Activities and Responsibilities

Evaluating Effectiveness of Drug Therapies
Evaluating the Safety of Drug Therapies
Determining the Clinical Outcome Status
Evaluation for New Drug Therapy Problems
Schedule for Continuous Follow-up Evaluations
Summary

CHAPTER TEN: ETHICAL CONSIDERATIONS IN PRACTICE
Introduction
Issues of the Law
Professional Codes of Conduct
Common Ethical Considerations in Pharmaceutical Care Practice
Identifying Common Ethical Problems
Workup of an Ethical Problem
Summary

CHAPTER ELEVEN: ACQUIRING THE KNOWLEDGE YOU NEED TO PRACTICE
Becoming Familiar With What You Need to Know
Understanding the Important Repationships
Knowledge You Need About the Patient
Knowledge You Need About the Patient's Medical Conditions
Knowledge You Need About the Patient's Drug Therapies
Summary

CHAPTER TWELVE:ACQUIRING THE CLINICAL SKILLS YOU NEED TO PRACTICE
Introduction
Obtaining Clinical Information from the Patient
Communication Skills
Documentation in Practice
Learning to be Reflective in Practice
Summary

CHAPTER THIRTEEN: THE PHARMACOTHERAPY PATIENT CASE PRESENTATION
Purpose of the Patient Case Presentation
Need for a Specific Format
You First Case Presentation
Assessment of the Patient's Drug-related Needs
Drug Therapy Problem Identification
CHAPTER FOURTEEN: ESTABLISHING A NEW PHARMACEUTICAL CARE PRACTICE

Introduction

Guidelines for Building a Patient Care Practice

Becoming Financially Viable

Summary

Appendix A - Standards of Practice for Pharmaceutical Care

APPENDIX B - Glossary

APPENDIX C - Pharmacotherapy Workup Notes

APPENDIX D - Pharmacotherapy Patient Case Presentation